

REGISTRATION

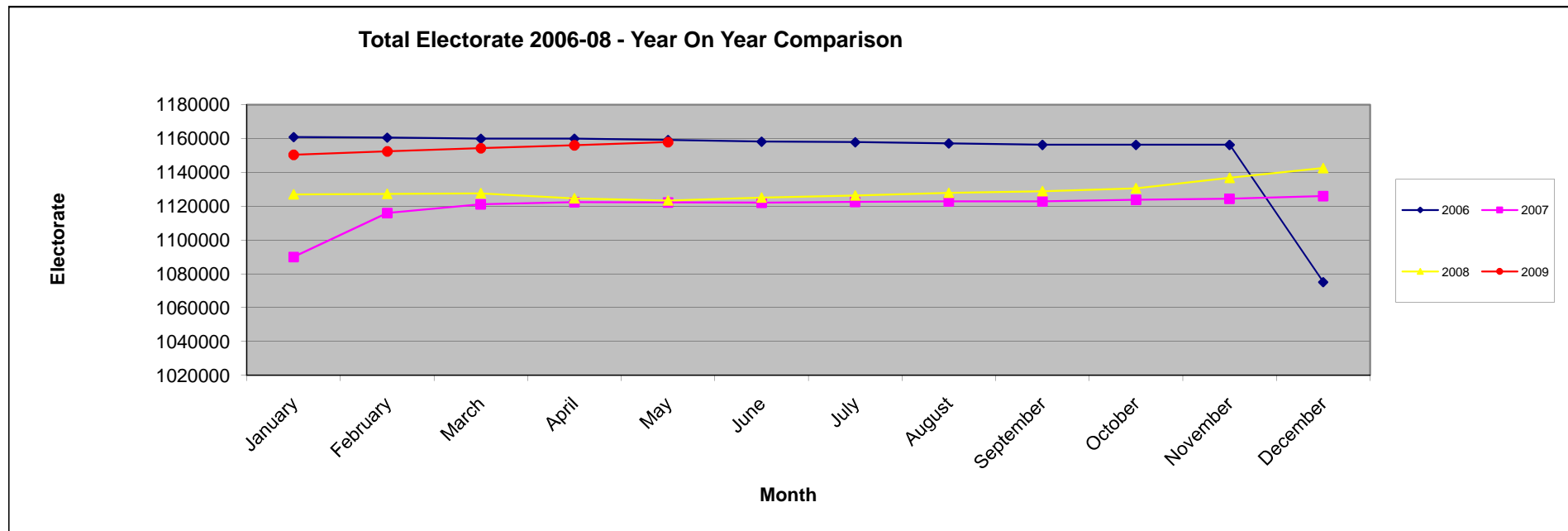
01.05.09 comparison with 01.12.08

Area Office	Constituency	Total Published Electorate 01.12.08	Total Published Electorate 01.05.09	Difference	% Change
Belfast	BELFAST SOUTH	50421	50795	374	0.74
	BELFAST WEST	51620	53013	1393	2.70
Londonderry	FOYLE	68227	68959	732	1.07
	EAST LONDONDERRY	57945	58462	517	0.89
Ballymena	NORTH ANTRIM	74640	75463	823	1.10
	MID ULSTER	62845	63555	710	1.13
Omagh	WEST TYRONE	59909	60586	677	1.13
	FERMANAGH AND SOUTH TYRONE	67250	67940	690	1.03
Banbridge 1	UPPER BANN	73697	75023	1326	1.80
	NEWRY AND ARMAGH	73703	74577	874	1.19
Banbridge 2	SOUTH DOWN	74696	75993	1297	1.74
	LAGAN VALLEY	72328	73589	1261	1.74
Newtownabbey	BELFAST NORTH	50989	52114	1125	2.21
	EAST ANTRIM	58405	59072	667	1.14
	SOUTH ANTRIM	67598	68709	1111	1.64
Newtownards	BELFAST EAST	50440	51015	575	1.14
	STRANGFORD	68249	69009	760	1.11
	NORTH DOWN	59585	59979	394	0.66
TOTAL		1142547	1157853	15306	1.34

01.05.09 comparison with previous month

Area Office	Constituency	Total Published Electorate 01.04.09	Total Published Electorate 01.05.09	Difference	% Change
Belfast	BELFAST SOUTH	51093	50795	-298	-0.58
	BELFAST WEST	52393	53013	620	1.18
Londonderry	FOYLE	69081	68959	-122	-0.18
	EAST LONDONDERRY	58462	58462	0	0.00
Ballymena	NORTH ANTRIM	75361	75463	102	0.14
	MID ULSTER	63549	63555	6	0.01
Omagh	WEST TYRONE	60494	60586	92	0.15
	FERMANAGH AND SOUTH TYRONE	67982	67940	-42	-0.06
Banbridge 1	UPPER BANN	74899	75023	124	0.17
	NEWRY AND ARMAGH	74549	74577	28	0.04
Banbridge 2	SOUTH DOWN	75567	75993	426	0.56
	LAGAN VALLEY	73270	73589	319	0.44
Newtownabbey	BELFAST NORTH	51792	52114	322	0.62
	EAST ANTRIM	59170	59072	-98	-0.17
	SOUTH ANTRIM	68496	68709	213	0.31
Newtownards	BELFAST EAST	50779	51015	236	0.46
	STRANGFORD	68801	69009	208	0.30
	NORTH DOWN	60222	59979	-243	-0.40
TOTAL		1155960	1157853	1893	0.16

TOTAL ELECTORATE	2006	2007	2008	2009
January	1160838	1089928	1126982	1150393
February	1160492	1115965	1127258	1152379
March	1159858	1121098	1127602	1154228
April	1159896	1122330	1124624	1155960
May	1159124	1122198	1123352	1157853
June	1158139	1122105	1125053	
July	1157814	1122469	1126263	
August	1157051	1122839	1127833	
September	1156263	1122885	1128890	
October	1156263	1123846	1130596	
November	1156263	1124479	1136766	
December	1075116	1125979	1142547	



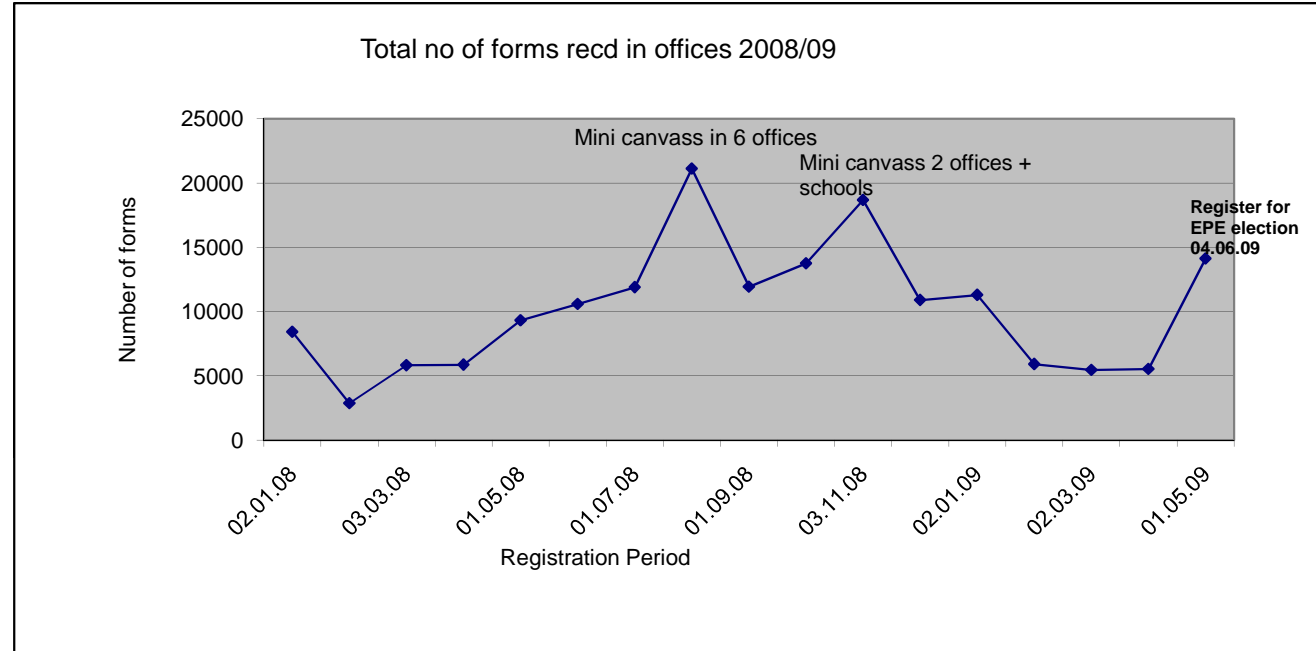
CHANGES TO REGISTER AND FORMS RECEIVED - 1 MAY 2009 REVISED REGISTER

Office	Constituency	Total No. of CR Claim forms recd in office	Modifications (including Z added)	Transfers	Additions	Total evidence letters issued	Total Deletions (deaths & removals)	Total Transactions	Published Electorate 1 April 2009	% change
Belfast	Belfast South	690	31	278	263	358	164	1094	51093	2.14
	Belfast West	1439	77	398	718	192	47	1432	52393	2.73
Newtownards	North Down	706	63	402	296	66	107	934	60222	1.55
	Strangford	672	56	405	292	69	114	936	68801	1.36
	Belfast East	706	121	391	315	105	108	1040	50779	2.05
Newtownabbey	East Antrim	622	84	253	270	55	49	711	59170	1.20
	South Antrim	857	100	340	321	96	85	942	68496	1.38
	Belfast North	916	79	264	490	116	78	1027	51792	1.98
Banbridge 1	Upper Bann	839	33	400	254	140	137	964	74899	1.29
	Newry & Armagh	613	35	286	195	120	236	872	74549	1.17
Banbridge 2	South Down	1052	98	425	416	147	68	1154	75567	1.53
	Lagan Valley	1148	19	440	556	163	57	1235	73270	1.69
Omagh	Fermanagh & South Tyrone	625	38	187	207	150	211	793	67982	1.17
	West Tyrone	809	34	231	421	88	120	894	60494	1.48
Ballymena	North Antrim	744	77	356	240	173	176	1022	75361	1.36
	Mid Ulster	465	47	237	117	166	296	863	63549	1.36
Londonderry	Foyle	782	61	298	308	96	116	879	69081	1.27
	East Londonderry	434	23	230	110	41	71	475	58462	0.81
TOTALS	TOTALS	14119	1076	5821	5789	2341	2240	17267	1155960	1.49

Registration period

02.01.08	8419
01.02.08	2872
03.03.08	5828
01.04.08	5868
01.05.08	9316
02.06.08	10587
01.07.08	11891
01.08.08	21117
01.09.08	11927
01.10.08	13746
03.11.08	18681
01.12.08	10894
02.01.09	11296
02.02.09	5915
02.03.09	5459
01.04.09	5537
01.05.09	14119

Total no of forms recd in offices



MARKETING

Apr - May 09

Area Office/Business Unit	No. of Presentations	Notes
CEO Team	3	Palestinian Electoral Commission Visit, Electoral Commission, 4th Free Prize Draw
Corporate Services	0	
Information Services	0	
Ballymena	4	Reg & ID - Northern Regional College - 2 Ballymena, 1 Ballymoney, 1 Magherafelt 5 Registration and ID Clinics
Banbridge 1	4	4 Mobile ID Clinics
Banbridge 2	5	5 Mobile ID Clinics
Belfast	3	1 special school; 1 secondary school; 1 id clinic in An Munia Tober
Londonderry	4	North Regional College - Coleraine campus - Registration and ID mobile ID Clinics 3
Newtownabbey	2	2 Mobile ID Clinics Antrim & Larne 6th & 7th May. Letters to all Political Parties in South & East Antrim informing them of time & place of clinics. Liaised with party offices on venues for displaying posters advertising clinics. Posters sent (with permission) to community centres, health centres, leisure centres, Northern Regional College and Civic Notice Board in Crumlin.
Newtownards	0	5 Mobile ID Clinics. Posters to all Political Parties, Community Centres etc in Belfast East, North Down & Strangford detailing time and place of clinics. Two Saturday morning openings.
Omagh	0	See Omagh Electoral Office Registration Initiatives Evaluation
TOTAL	25	

MEDIA

Apr - May 09

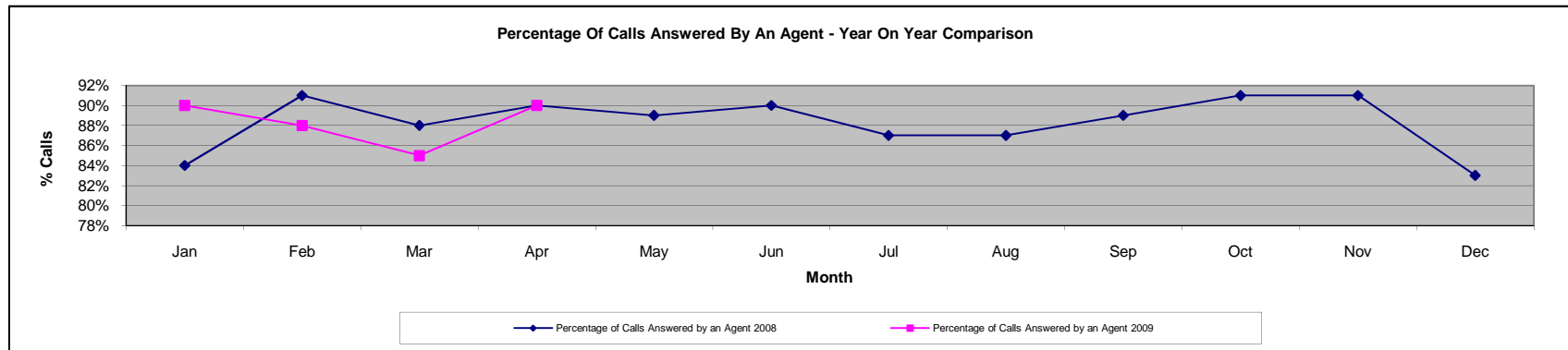
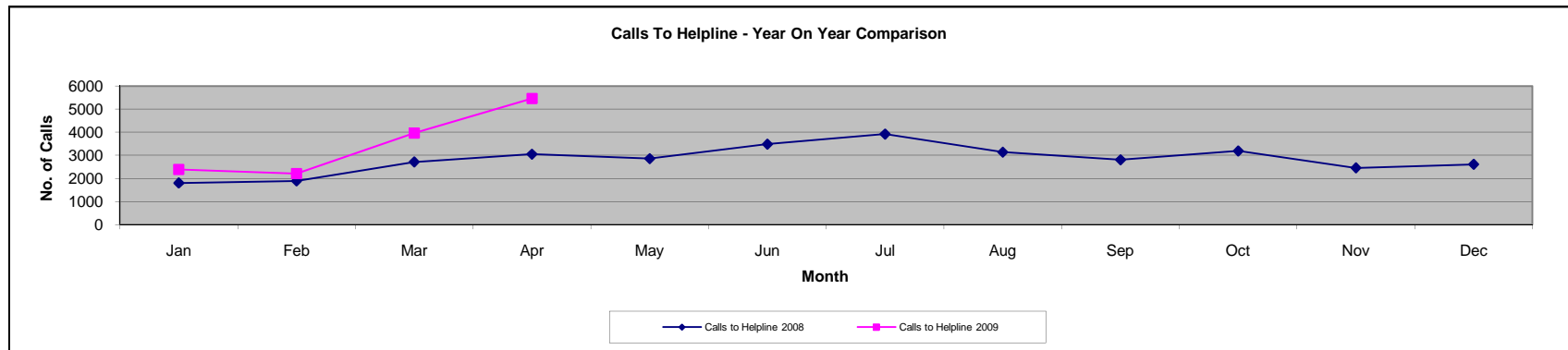
Area Office/Business Unit	No. of Media Contacts	Notes
CEO Team	1	Interview for Agenda NI
Corporate Services	0	
Information Services	0	
Ballymena	5	Photographs in Ballymena Guardian and Times re Alzheimers Table Quiz. Article in Ballymena Times and Guardian re Saturday opening. Article in NRC Student Intranet advertising Registration and ID in college - 4 campuses
Banbridge 1	0	
Banbridge 2	0	
Belfast	1	Reference in Article in Andersonstown News to ID clinic in An Munia Tober
Londonderry	0	
Newtownabbey	0	
Newtownards	0	
Omagh	3	Photographs in The Tyrone Herald, Ulster Herald and Tyrone Constitution re. Electoral Office preparations for European Elections. Press Release issued to nine papers covering WT and FST areas.
TOTAL	10	

OTHER PUBLIC CONTACTS

Helpline Statistics

2008	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Calls to Helpline 2008	1799	1889	2709	3047	2856	3479	3918	3133	2805	3185	2453	2607
Calls Answered by an Agent 2008	1511	1719	2384	2735	2532	3128	3426	2722	2506	2887	2237	2173
Percentage of Calls Answered by an Agent 2008	84%	91%	88%	90%	89%	90%	87%	87%	89%	91%	91%	83%

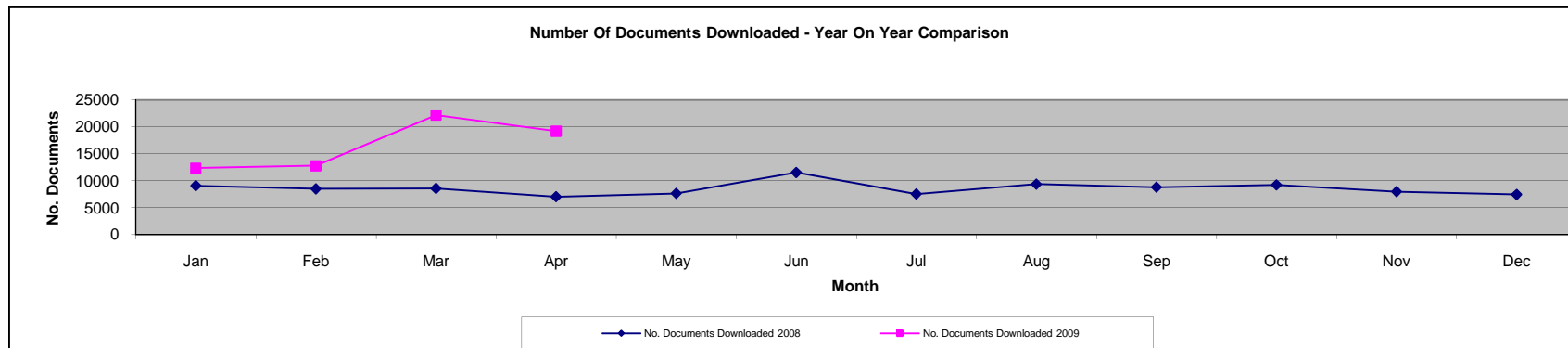
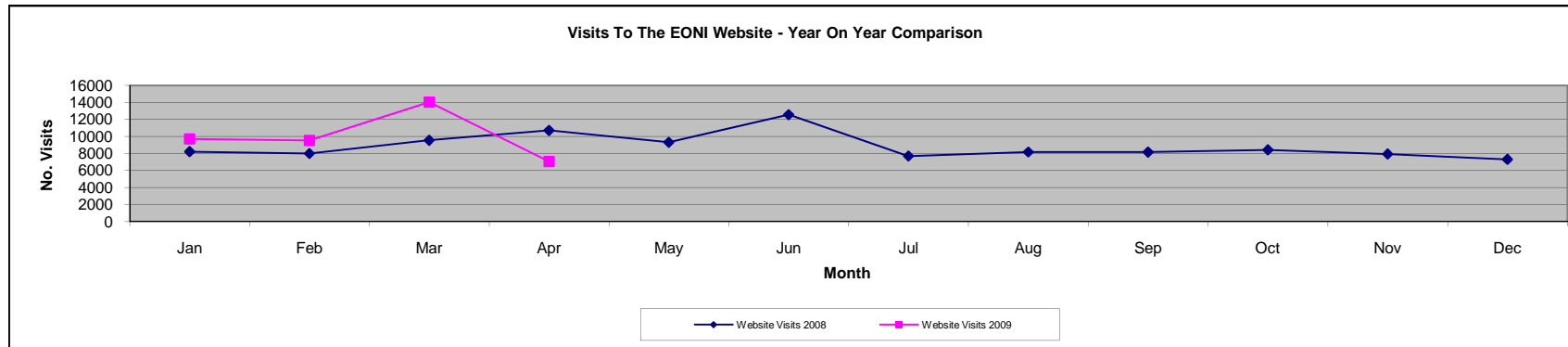
2009	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Calls to Helpline 2009	2386	2207	3954	5453								
Calls Answered by an Agent 2009	2151	1943	3365	4902								
Percentage of Calls Answered by an Agent 2009	90%	88%	85%	90%								



Website Statistics

2008	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Website Visits 2008	8214	8002	9559	10711	9322	12559	7699	8177	8171	8426	7940	7312
No. Documents Downloaded 2008	9064	8501	8571	7035	7659	11515	7550	9362	8806	9221	7975	7461

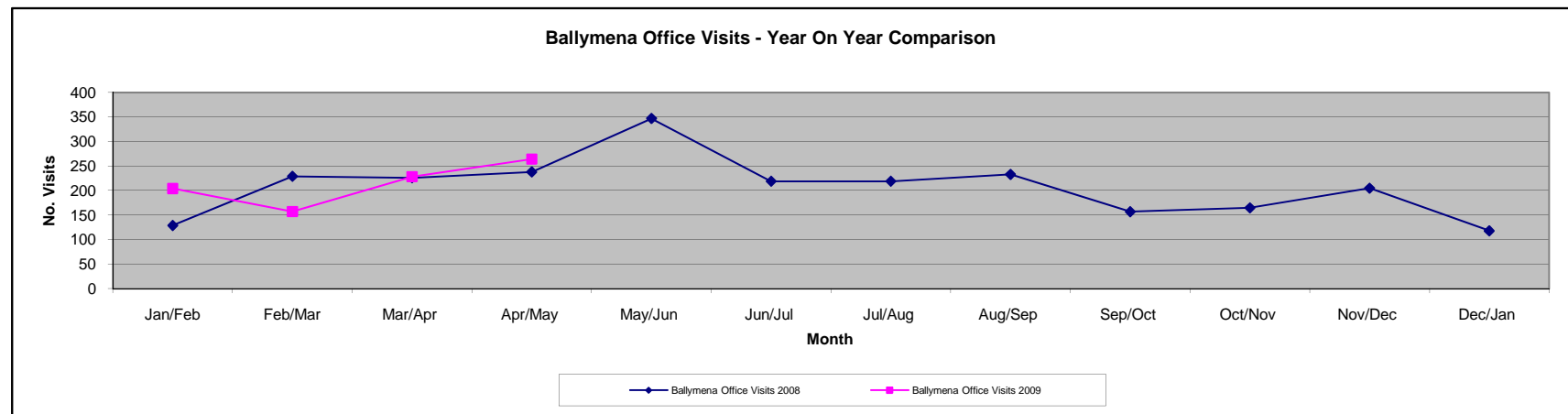
2009	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Website Visits 2009	9711	9534	14024	7074								
No. Documents Downloaded 2009	12346	12777	22167	19175								



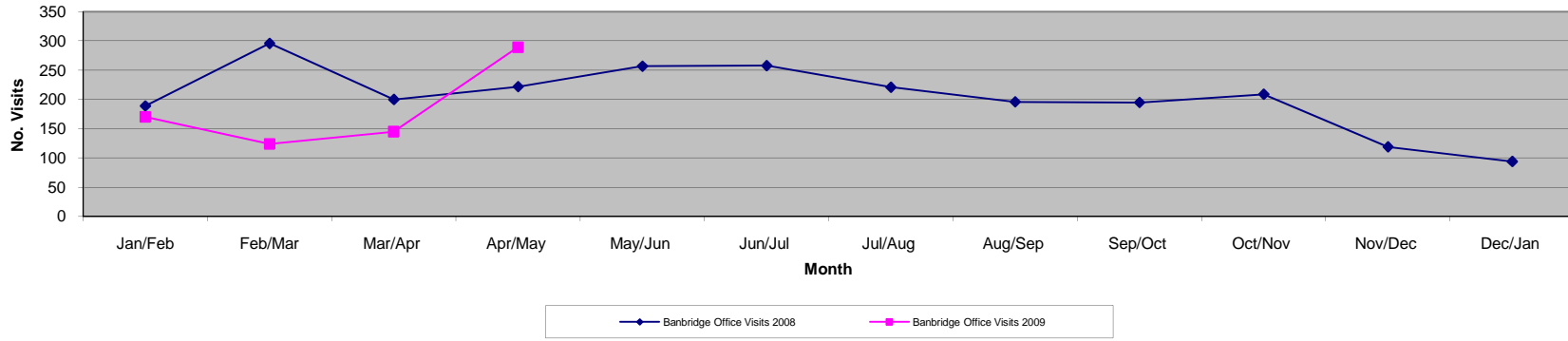
Office Visits by the Public

2008	Jan	Feb	Mar/Apr	Apr/May	May/June	June/July	July/Aug	Aug/Sep	Sep/Oct	Oct/Nov	Nov/Dec	Dec/Jan
Ballymena Office Visits 2008	129	229	226	238	347	219	219	233	157	165	205	118
Banbridge Office Visits 2008	189	296	200	222	257	258	221	196	195	209	119	94
Belfast/HQ Office Visits 2008	215	354	474	692	694	709	462	578	631	467	545	340
Londonderry Office Visits 2008	251	305	327	464	385	487	389	403	510	416	398	185
Newtownabbey Office Visits 2008	194	193	198	361	301	244	307	280	217	261	257	118
Newtownards Office Visits 2008	85	144	160	216	336	322	300	301	327	296	280	169
Omagh Office Visits 2008	164	187	137	153	177	235	125	81	107	194	181	72
TOTAL OFFICE VISITS 2008	1227	1708	1722	2466	2483	2474	2023	2072	2144	2008	1985	1096

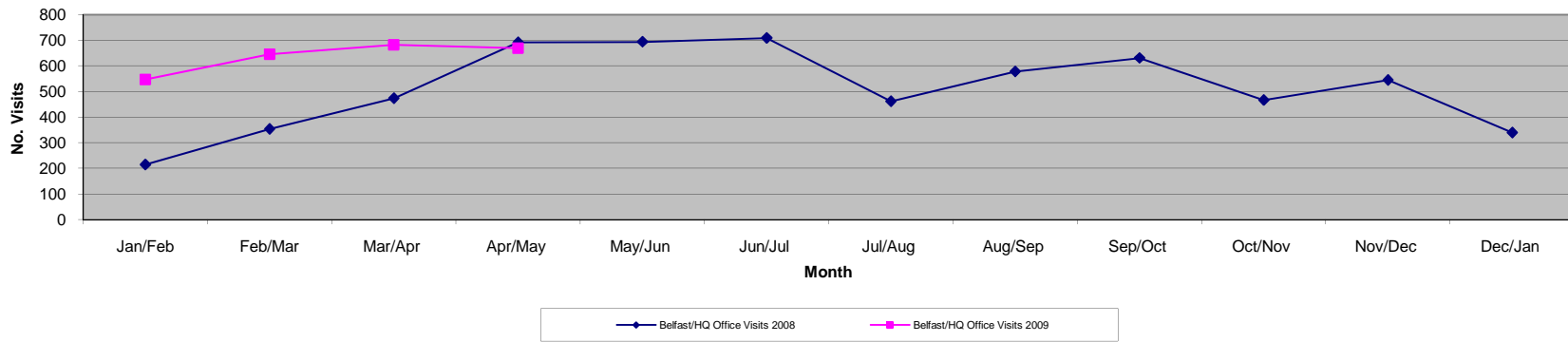
2009	Jan/Feb	Feb/Mar	Mar/Apr	Apr/May	May/June	June/July	July/Aug	Aug/Sep	Sep/Oct	Oct/Nov	Nov/Dec	Dec/Jan
Ballymena Office Visits 2009	204	157	228	264								
Banbridge Office Visits 2009	170	124	145	289								
Belfast/HQ Office Visits 2009	547	645	682	669								
Londonderry Office Visits 2009	199	332	285	392								
Newtownabbey Office Visits 2009	163	230	152	240								
Newtownards Office Visits 2009	217	263	176	221								
Omagh Office Visits 2009	129	110	114	202								
TOTAL OFFICE VISITS 2009	1629	1861	1782	2277								



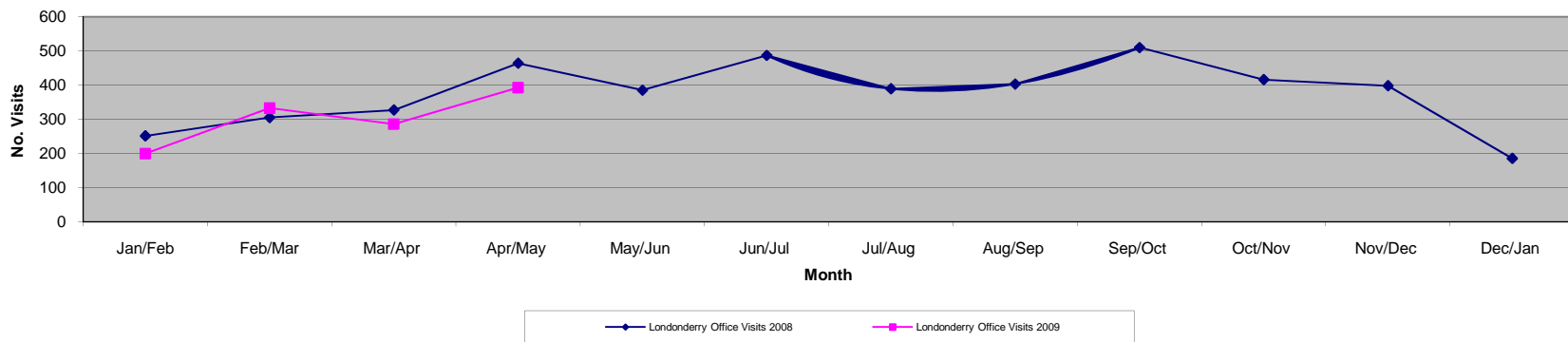
Banbridge Office Visits - Year On Year Comparison



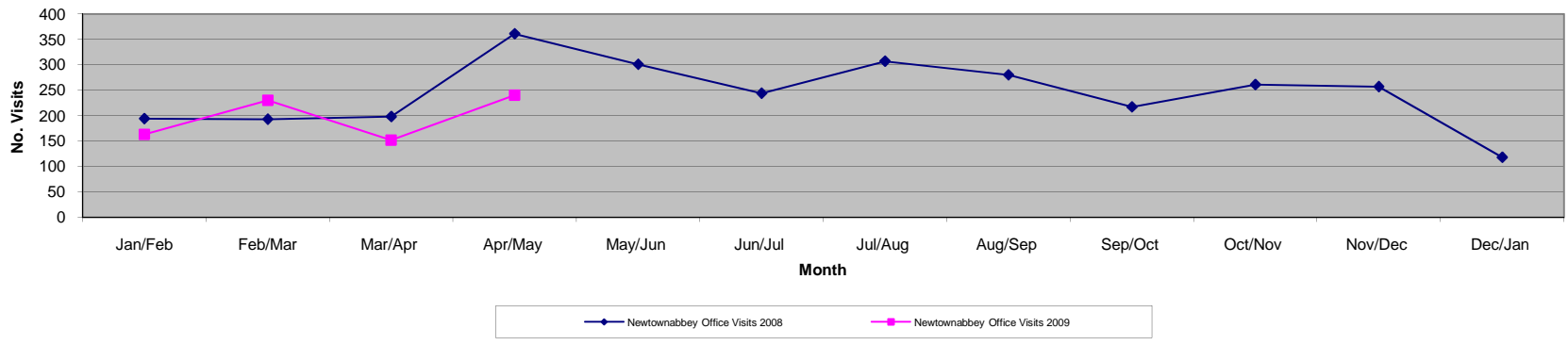
Belfast/HQ Office Visits - Year On Year Comparison



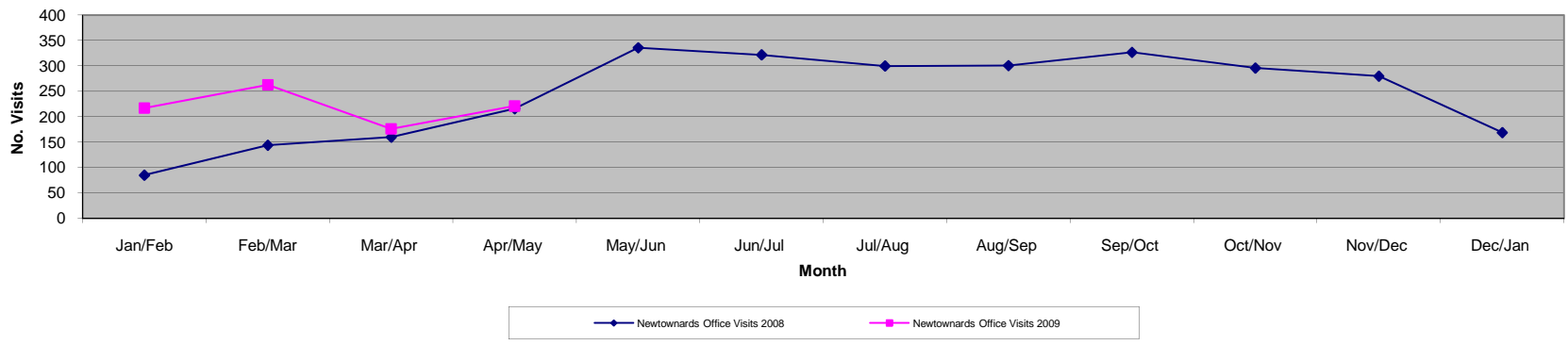
Londonderry Office Visits - Year On Year Comparison



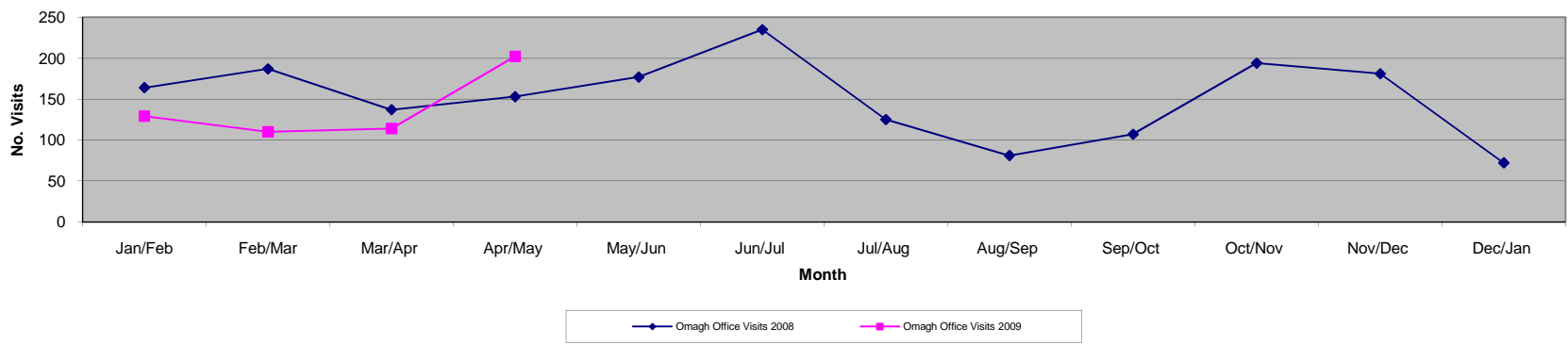
Newtownabbey Office Visits - Year On Year Comparison



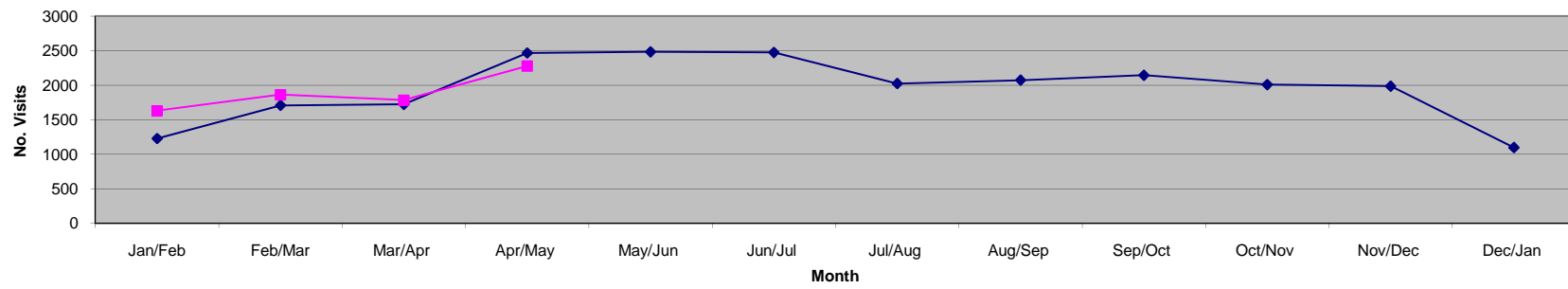
Newtownards Office Visits - Year On Year Comparison



Omagh Office Visits - Year On Year Comparison



Total Office Visits - Year On Year Comparison



—◆— TOTAL OFFICE VISITS 2008 —■— TOTAL OFFICE VISITS 2009

STAFF

Apr - May 09

		Notes	
Percentage days lost due to sick absence (Year to Date)	3.00%		
Average flexi leave balance	12.16	To w/e 17 April 2009	
Number of staff with flexi leave balance exceeding maximum	12	Normal flexible working scheme suspended from Monday 23 March until Friday 26 June - unlimited excess accrued must be taken by Friday, 18 September 2009.	
Overtime paid in April 2009 - Permanent Staff Only	£0.00		
Casual staff hours paid	February Weeks 44 - 47	March Weeks 48 - 52	April Weeks 1 - 4
HQ	164.73	230.19	156.31
Belfast	69.25	116.42	93.92
Newtownards	4.50	114.27	33.21
Newtownabbey	65.84	366.81	272.73
Banbridge A	0.00	0.00	0.00
Banbridge B	190.36	142.57	115.27
Omagh	393.33	348.22	334.91
Ballymena	39.43	183.96	0.00
Londonderry	65.84	204.90	166.88
TOTAL	993.28	1,707.34	1,173.23

does not include grafton staff